

Emirates served over 120,000 unaccompanied minors in last five years

- A Monitor Report

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Dubai : Emirates airline served over 120,000 unaccompanied minors and young passengers in the last five years. The majority of the children unaccompanied by adults in Emirates care are aged 11 years or younger.

For those between 5 and 11 years of age, Emirates' Unaccompanied Minors Service ensures young people enjoy a supervised and safe trip from check-in to destination, with plenty of fun and memorable moments along the way.

At Dubai International Airport, a specialist member of Emirates' team meets the child, stays with him/her all the way through the airport, helps through security and immigration, facilitating priority boarding before introducing to the cabin crew at the aircraft door for the next stage.

Dubai International Airport offers Unaccompanied Minors Lounge near the check-in area. Children can relax with video games, free Wi-Fi and comfortable sofas under the supervision by the Emirates team. Kids can enjoy complimentary drinks and snacks while they wait for their flight and use the children's bathrooms.

If the child is transferring from an Emirates flight to another Emirates flight at Dubai International, children on connecting flights will be brought to an Unaccompanied Minors Lounge to rest and wait before being brought to their flight and handed over to cabin crew.

While in the air, Emirates cabin crew are on hand to make sure the young flyer has a comfortable and memorable journey. Parents and guardians can request any preferred seat and special dietary requirements in advance. Emirates cabin crew regularly check on the child to ensure they are enjoying their trip, are eating their meals and whether they need any support.

Children onboard Emirates can pass the time with free Wi-Fi, complimentary toys and giveaways, more than 100 video games and a huge array of children's content on the inflight entertainment ice.

Once children land at their destination, a specialist member of Emirates' team welcomes them at the aircraft door. The child is accompanied through the airport until they meet their parent or guardian at Arrivals.

Children aged 12 - 15 years old are permitted to fly alone without using Emirates' Unaccompanied Minors Service at parents and guardians' discretion. However, parents and guardians who would like some extra support and supervision can request this service.