

Emirates' special arrangements for Ramadan

- A Monitor Report

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Dubai : During the holy month of Ramadan, Emirates is serving thousands of meal boxes for fasting passengers both onboard and at boarding gates, traditional Ramadan dishes in the lounges, and screening an array of religious content and popular TV shows on ice.

From March 11, customers breaking their fast across all cabin classes to select destinations are offered nutritionally balanced Ramadan meal boxes. Emirates' Ramadan boxes are served in addition to the regular hot meal service.

For fasting customers at select Emirates Boarding Gates during iftar time, complimentary iftar boxes to help break the fast-containing water, laban, a banana, and dates are served.

At the Emirates lounges in Dubai International Airport (DXB), traditional Arabic sweets, dates and coffee in addition to special hot and cold meals

are offered during Ramadan. Emirates lounges are also equipped with dedicated prayer rooms and ablution facilities to ensure a peaceful environment for worship.

To ensure the highest levels of accuracy for fasting Muslim passengers, Emirates uses a unique tool to calculate the correct timings for sahri and iftar based on location of the flight. The captain announces the timings.

For the duration of the holy Month, Emirates inflight entertainment programme includes special religious content as well.

Emirates provides Ramadan awareness training for its cabin crew and on ground teams in Dubai and across its network, so they are prepared to provide the highest levels of service to customers throughout their travel journey.

Emirates now operates 21 weekly flights between Dhaka and Dubai, and offers convenient connections to nearly 140 destinations worldwide, via Dubai.