

Emirates unveils USD 8m facility to upskill 25,000 cabin crew

- A Monitor Report

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Dubai : Emirates has opened a new world-class facility in Dubai, to provide almost 25,000 cabin crew with a luxurious training experience, focused on the art of hospitality excellence.

The USD 8 million learning zone and program features a sprawling restaurant and lounge for up to 170 guests, elegant presentation kitchens, and eight tech-enabled classrooms. More than 10,000 Emirates cabin crew will be trained in the new facility by the end of the year.

The Emirates Centre of Hospitality Excellence is home to a myriad of elevated service trainings, modelled on Michelin star standards, including fine dining protocols, premium guest engagement, and table service finesse.

The Centre of Hospitality Excellence is the latest addition to Emirates' suite of state-of-the-art training facilities for cabin crew. Currently, Emirates employs almost 25,000 cabin crew recruited from over 140 countries and speaking more than 70 languages. Emirates are actively recruiting cabin crew from around the world.