

## Ethiopian Airlines honored as 2026 Four Star Global Airline by APEX

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Addis Ababa : Ethiopian Airlines, the largest aviation group in Africa, announces that it has been recognized as the 2026 Four Star Global Airline by the Airline Passenger Experience Association (APEX).

The award was presented at the APEX/IFSA Global EXPO held in Long Beach, California, following a rigorous passenger-driven review process. APEX certified nearly one million flights across close to 600 airlines worldwide to determine the 2026 Star Ratings, making this recognition a direct reflection of passenger feedback and satisfaction.

Commenting on the award, Mesfin Tasew, Group Chief Executive Officer, Ethiopian Airlines, said, "This recognition is another testament to the hard work, professionalism, and dedication of our entire team across all areas of the airline. We are deeply honored that our passengers, whose trust we value above all, have rated us among the

world's best. It inspires us to continue raising the bar in customer experience, innovation, and operational excellence."

Ethiopian Airlines continues to invest in its customer experience journey through digital transformation, next-generation cabin products, and global partnerships that enhance inflight entertainment, connectivity, and comfort. With this award, Ethiopian reaffirms its position as Africa's leading player in the global aviation industry.

APEX's Four-Star Global Airline rating places Ethiopian Airlines among a select group of international carriers recognized for excellence in service, innovation, and passenger experience.