

Hong Kong tops 2025 airport immigration rankings

- A Monitor Report

Date: 16 March, 2026



London : Hong Kong International Airport has once again claimed the top spot for immigration services in 2025, according to the Skytrax World Airport Awards. Renowned for speed, clarity, and professionalism, the airport uses short wait times, intuitive queues, and extensive automated e-gates, allowing travelers to clear immigration in minutes.

Advanced biometrics and real-time monitoring of passenger flow ensure smooth operations even during peak hours, while well-trained staff and clear signage reduce stress for first-time visitors.

In second place, Singapore Changi Airport continues to impress with near-touchless immigration. Facial recognition and fully automated lanes integrate with customs and security systems, enabling passengers to move quickly from plane to city.

Bahrain International Airport ranks third, praised for modern facilities and efficient passenger flow. Other top performers include Taiwan Taoyuan, Zurich, Helsinki, Rome Fiumicino, Seoul Incheon, and Hamad International Airport, all noted for blending automation with courteous service.

A major milestone in Southeast Asia is Soekarno-Hatta International Airport in Jakarta entering the global top 10 for the first time. Terminal upgrades, expanded automated gates, and improved queue management have enhanced processing speed.

Efficient immigration not only improves passenger experience but also strengthens airports' competitiveness as key international travel hubs.