

Passengers confident in onboard safety, support mask-wearing

A Monitor Report

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Geneva : Most air travellers are confident about the safety of air travel and support mask-wearing in the near-term.

The International Air Transport Association (IATA) reported that based on its latest passenger survey conducted in June, most air travelers are confident about the safety of air travel and support mask-wearing in the near-term. However, a majority are also frustrated with the "hassle factor" around Covid-19 protocols, including confusion and uncertainty about travel rules, testing requirements, and excessive test costs.

The survey of 4,700 travellers in 11 markets around the world shows that: 85 per cent of passengers believe aircraft are thoroughly cleaned and disinfected. 65 per cent of passengers agree the air on an aircraft is as clean as an operating room. 89 per cent of passengers believe protective measures are well implemented.

Among those who have traveled since June 2020, 86 per cent felt safe onboard owing to Covid-19 measures:

Passengers strongly support mask wearing onboard (83 per cent) and strict enforcement of mask rules (86 per cent), but a majority also believe the mask requirement should be ended as soon as possible.

