

Singapore Airlines among first carriers to pilot IATA's Travel Pass

A Monitor Report

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Singapore : Singapore Airlines has become one of the world's first airline to pilot the International Air Transport Association's (IATA) Travel Pass mobile application for digital health verification, starting with passengers travelling from Singapore to London on March 15-28, 2021.

This marks the second phase of SIA's digital health verification process trials, which is based on the IATA Travel Pass framework.

JoAnn Tan, Acting Senior Vice President, Marketing Planning, Singapore Airlines, said, "The first phase of the trials helped to support SIA's drive towards a secure and convenient industry standard for the verification of Covid-19 test results, and the health status of passengers including their vaccination status, in the future. This gives us the confidence that in the second phase, we can further streamline the verification process for eventual integration into SIA's mobile application. This will help to provide a hassle-free digital solution for our customers in the new normal, and help to bring about a more seamless travel experience."

By consolidating the verification of health credentials into a single app, participants can expect a faster and more seamless check-in process. Participants will have full control over how their personal information is shared, as the data is stored locally in the mobile phone and not in any central database. This is critical given the highly

sensitive nature of health data.