

Thai Airways operating daily flights on Dhaka-Bangkok route

A Monitor Report

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Dhaka : Thai Airways is operating daily flights on Dhaka-Bangkok route since March 27.

The airline is using aircraft A359 on the route.

THAI's flight departs Dhaka Airport at 13:40 and reaches Bangkok at 17:10 while the return flight from Bangkok leaves at 10:55 and lands at Dhaka Airport at 12:30. All times are local.

From Dhaka, passengers can enjoy convenient connections to major destinations beyond Bangkok onwards such as Tokyo, Seoul, Osaka, Nagoya, Singapore, Jakarta, Kuala Lumpur, Hong Kong, Manila, Taipei, London, Paris, Copenhagen, Frankfurt, Zurich, Brussels, and Sydney.

Ticket refund to agents in BD

In line with the court-approved business rehabilitation plan, Thai Airways said repaid any amounts arising out of approved claims of ticket refunds.

Nond Kalinta, Chief Commercial Officer, Thai Airways, said this in a letter recently. Once sales of THAI tickets by an agency resumed, the airline repaid 2.5 per cent of outstanding refunds (amount as of October 14, 2021) every month, Kalinta said in the letter.

In addition, the airline repaid refunds corresponding to 20 per cent of an agent's

monthly sales volume.

This amount increased to 40 per cent if an agency's monthly sales volume exceeded its historic sales (2019 sales adjusted by reduced production in Q1 2022).

This amount was repaid the following month, the airline added.

All the remaining debt amount was repaid by March 24, as per THAI's rehabilitation plan, the letter further read.

This repayment plan applied to all pending ticket refunds for original tickets issued on/before October 14, 2021, and was subject to change. THAI's team contacted agents to initiate the repayment process, it concluded.