

## US-Bangla named Best Improved Airline of 2024

- A Monitor Report

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Dhaka : US-Bangla Airlines was awarded Gold in the Best Improved Airline (Compared to 2023) category at the ShareTrip-Monitor Airline of the Year Awards 2024, in recognition of its significant operational enhancements, fleet expansion, and improved customer service over the past year.

Biman Bangladesh Airlines secured the Silver, while Kuwait Airways earned the Bronze, all recognized for notable year-on-year progress in key performance areas such as punctuality, service quality, and customer satisfaction.

The Best Improved Airline category celebrates those carriers that made measurable improvements within just one year-showcasing a commitment to evolving with passenger expectations. The 2024 winners reflect not just recovery, but reinvention, as airlines adapt to growing competition and rising customer demands.