

US-Bangla secures Gold for Best In-Flight Service (Domestic)

- A Monitor Report

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Dhaka : US-Bangla Airlines secured the Gold in the Best In-Flight Service (Domestic) category at the ShareTrip-Monitor Airline of the Year Awards 2024, recognized for offering a consistently superior onboard experience across its domestic network.

Air Astra earned the Silver, while NOVOAIR claimed the Bronze, in a category that reflects the evolving standards of in-flight hospitality and passenger care within Bangladesh's growing aviation sector.



Air Astra representative receiving Silver trophy

US-Bangla Airlines' key strengths include: professional and attentive cabin crew who balance efficiency with warmth; complimentary snacks or beverages on select routes; clean, well-maintained cabins with modern amenities; and smooth boarding and inflight procedures, even on short-haul sectors.

Silver winner Air Astra has made a strong impression by integrating modern service standards into its core operations. Its Silver win is backed by: a youthful and courteous cabin crew, praised for their attentiveness; neat, newly configured aircraft interiors with bright, clean aesthetics; attention to passenger comfort even on shorter routes; and personalized touches and a willingness to adapt quickly to passenger feedback.



NOVOAIR official receiving Bronze trophy

Bronze winner NOVOAIR continues to offer a polished in-flight experience. Highlights include: a reputation for consistently polite and efficient cabin service; calm and orderly onboard environments, suited for business and leisure flyers alike; thoughtful seat layout and clean interiors; and seamless inflight coordination despite operating a tight domestic schedule.