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US-Bangla takes its legacy to eighth year of successful operations

A Monitor Report



Dhaka: Due to the outbreak of Covid-19 pandemic, worldwide air communication has been struggling. Nevertheless, even under the new and challenging circumstances, US-Bangla Airlines has now taken its legacy to the eighth year of successful flight operations.

On July 17, 2014, US-Bangla Airlines started its journey in the aviation industry of Bangladesh by operating flights on Dhaka-Jashore with two Dash8-Q400 aircraft. In the first year, US-Bangla Airlines strengthened its air communication system in the shortest possible time by operating flights to all operational airports within Bangladesh. In the domestic network, they operate flights from Dhaka to Chattogram, Cox's Bazar, Sylhet, Jashore, Saidpur, Barishal, Rajshahi.

Later, US-Bangla commenced its operations on international routes on May 15, 2016, two years after the launch of the Dhaka-Kathmandu route. Now they are operating to Kolkata, Chennai, Muscat, Doha, Dubai, Kuala Lumpur, Singapore, Bangkok and Guangzhou. It also plans to operate flights to Abu Dhabi, Jeddah, Riyadh, Dammam, Colombo, Male and Delhi in the near future.

On the occasion of entering its eighth year, Mohammed Abdullah Al-Mamun, Managing Director, US-Bangla Airlines, said, "In a competitive world, we are ready to take on any kind of competitive challenge. In today's world there is no substitute for brand new aircraft to provide proper service to passengers. US-Bangla is constantly adding new aircraft to its fleet to ensure comfortable service for passengers. US-Bangla is the only domestic airline operating domestic flights with brand new aircraft. In Sha Allah, I am planning to add brand new aircraft to the international route in the near future. The US-Bangla family is very happy and proud to be associated with the country's economic progress."

The US-Bangla fleet currently has a total of 14 aircraft, including four 164-seat Boeing 737-800s, 72-seat ATR 72-600s and three 76-seat Dash 8-Q400 aircraft. US-Bangla has a record of 98.7 per cent on-time flights since its inception.

By setting a unique example in passenger service, US-Bangla has been able to gain the trust of the passengers as a domestic airline. US-Bangla currently has about 1,500 employees at home and abroad. They are also working to solve the unemployment problem of the country. Besides, it has kept the wheel of the country's economy running by paying regular tax-surcharges. Also, the country's reputation is being enhanced by operating flights on international routes. By earning foreign exchange, they are making the country's economy stronger.

There are website and mobile app booking facilities for collecting US-Bangla tickets. There is also a home delivery facility. It has more than 40 sales offices of its own in the country and abroad.

Skystar is for frequent flyers. Through which passengers not only benefit at ticket price but also get discount facility by purchasing different types of products in different business establishments.

Since independence, US-Bangla Airlines has been the only domestic airline to operate direct flights to any destination in China or Chennai, India.

In the context of Bangladesh, US-Bangla is providing a number of special services to passengers, which has set an example in the aviation industry. One of the notable services is luggage delivery within 15 minutes of landing international flights, 20 per cent discount for senior citizens, 10 per cent discount for military officers and golfers and many more.