

Emirates opens new lounge for young flyers

A Monitor Report

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Dubai : Young travellers flying Emirates as unaccompanied minors can now relax and wait for their flight in a newly upgraded lounge dedicated for them in Concourse B at Dubai International Airport

Emirates' lounge for unaccompanied minors is open 24/7, and the newly upgraded facility offers fun video games, drinks and snacks, comfortable seating areas, free wi-fi, and washrooms designed for kids.

Parents or guardians who have pre-booked Emirates' Unaccompanied Minor service, can drop off their young flyers at Dubai Airport Terminal 3, where Emirates' airport team will check them in for their flights in a special lounge area for unaccompanied minors.

After check-in formalities are completed, one of Emirates' friendly airport services team members will escort the young flyers through immigration and security, onward to their dedicated departure lounge in the airside concourse, and later, from the lounge to the boarding gate.

Young solo flyers with a connecting flight in Dubai are also well cared for while in transit. Emirates' ground services team will meet and escort them from their flight to one of the dedicated lounges for unaccompanied minors, while they wait for their next flight.

Onboard, young flyers can look forward to delicious meals and snacks designed for their palates, toys and activity packs, and kid-sized headsets to enjoy the selection of

over 50 Disney movies and 130+ TV channels for young travellers. Emirates is currently offering young flyers cool take-home toys and bags onboard, inspired by Expo 2020 Dubai and featuring little Emirates characters.

Emirates' services for unaccompanied minors must be booked in advance of travel and are available for children from 5 to 11 years of age, who are travelling without an adult. The service can also be booked for young travellers between 12 and 15 years old.

Emirates fully restores African network

Emirates restores its passenger services to and from Casablanca from February 8. The return of Casablanca in Morocco marks a full restoration of Emirates' pre-pandemic African network including 21 cities spread across the continent.

Emirates operates to Casablanca with daily flights using its modern Boeing 777-300ER.

Emirates home base Dubai is currently hosting the world for Expo 2020, until March 2022. Its programme is packed with experiences to suit all ages and interests, including a rich line-up of themed weeks, entertainment, and edutainment. Art and culture fans as well as food and technology enthusiasts can explore exhibits, workshops, performances, live shows and more.

Emirates continues to lead the industry with innovative products and services and recently took its customer care initiatives further with even more generous and flexible booking policies, which have been extended to May 31, 2022, Covid-19 medical travel insurance, and is helping loyal customers retain their miles and tier status.

Emirates has introduced a comprehensive set of safety measures at every step of the customer journey. The airline has also recently introduced contactless technology and scaled up its digital verification capabilities to provide its customers even more opportunities to utilise the IATA Travel Pass, which can now be used across 50 airports served by Emirates.

Emirates now operates thrice daily from Dhaka.