

## Skytrax reveals world's best airlines for 2021

A Monitor Report

Date: 01 October, 2021



Paris : Qatar Airways has grabbed the top spot in the latest ranking of the world's best airlines by Skytrax, a review body that also produces an anticipated annual list of best airports. The Doha-based airline latest accolade follows on the heels of its earlier win at this year's AirlineRatings.com awards.

Skytrax World Airline Awards are voted for by travellers via a customer survey, which this time ran from September 2019 to July 2021.

Number two on Skytrax's list went to Singapore Airlines, while ANA All Nippon Airways came in at number three.

This is Qatar Airways sixth time winning the Skytrax top prize. This year it was also awarded World's Best Business Class, World's Best Business Class Seat, Best Airline in the Middle East, World's Best Business Class Airline Lounge and Best Business Class Onboard Catering.

Rounding out Skytrax's top five are Emirates and Japan Airlines.

Second place Singapore Airlines was also crowned Best Airline in Asia, and won for Best Cabin Crew, World's Best First Class, World's Best First Class Seat and Best Economy Class Onboard Catering. Third place ANA All Nippon Airways was also recognized as home of the World's Cleanest Airline Cabins, World's Best Airport Services, Best Airline Staff in Asia and Best First Class Lounge in Asia.

Japan Airlines was absent from Skytrax's 2019 top 10, but this year came in at number five. Meanwhile Lufthansa and Thai Airways came in at number nine and

10 in 2019, but fell down the charts this year to 13 and 23 respectively.

Noteworthy firsts in this year's awards can be found in the low-cost market awards - Singaporean budget carrier Scoot was named the World's Best Long Haul Low-Cost Airline, while Spanish carrier Vueling Airlines won Best Low-Cost Airline in Europe, beating off competition from the likes of EasyJet.

Skytrax crowned Air France the Best Airline in Europe, while the French national carrier was also the only European airline to break into the overall top 10. British Airways was number 11 on the overall list, and won Best Airline in the United Kingdom, as well as Best Airline Staff in Europe and Best Premium Economy Onboard Catering.

In the US market, Delta Air Lines was crowned Best Airline in North America and was recognized for Best Premium Economy Class Airline Seat, Best Business Class in North America and Best Premium Economy Class in North America. Delta was also the top rated US airline overall, at number 30 on the overall list.

Skytrax Top Airlines 2021: 1. Qatar Airways, 2. Singapore Airlines, 3. ANA All Nippon Airways, 4. Emirates, 5. Japan Airlines, 6. Cathay Pacific, 7. EVA Air, 8. Qantas Airways, 9. Hainan Airlines, and 10. Air France.

Skytrax World's Cleanest Airline Cabins 2021: 1. ANA All Nippon Airways, 2. Singapore Airlines, 3. Japan Airlines, 4. Qatar Airways, 5. EVA Air, 6. Cathay Pacific Airways, 7. Asiana Airlines, 8. Korean Air, 9. Hainan Airlines, and 10. Swiss International Air Lines.

Skytrax Best Airlines by Global Region 2021: Northern Europe - Finnair, Western Europe -- Air France, Eastern Europe -- Aeroflot Russian Airlines, Africa -- Ethiopian Airlines, Australia/Pacific -- Qantas Airlines, Central Asia/India -- Air Astana, China -- Hainan Airlines, Central America / Caribbean -- Copa Airlines, South America - LATAM, North America -- Delta Air Lines, Asia -- Singapore Airlines, Middle East -- Qatar Airways, and Europe -- Air France.

Skytrax World's Best Low-Cost Airlines 2021: 1. AirAsia, 2. Southwest Airlines, 3. Scoot, 4. Vueling Airlines, 5. IndiGo, 6. EasyJet, 7. Jetstar Airways, 8. Ryanair, 9. Jetstar Asia, and 10. Flynas.