

Saudia opens new City Ticketing office in Gulshan

- A Monitor Desk Report

Date: 28 September, 2025



Dhaka: Saudia, the national flag carrier of Saudi Arabia, officially inaugurated its new state-of-the-art City Ticketing Office in Dhaka on September 27, marking a key milestone in the airline's continued expansion and long-standing operations in Bangladesh.

The new office, located on the 16th floor of Simpletree Attalika, 134 Gulshan Avenue, was inaugurated by Abdullah Zafer H Bin Abiyah, Ambassador of the Kingdom of Saudi Arabia to Bangladesh, said a press release.

He was joined by Musaed Almusaeed, Assistant Vice President of International Regions at Saudia Airlines, and Md Nazrul Islam, Secretary (East and West) of Ministry of Foreign Affairs.

Speaking on the occasion, Ambassador Abiyah highlighted the deep and historic ties between two brotherly countries Saudi Arabia and

Bangladesh rooted in shared values and friendship.

He expressed confidence that the new facility would further strengthen people-to-people connections, enhance travel convenience, and provide exceptional service to Bangladeshi travelers, including Hajj and Umrah pilgrims.

Welcoming Saudia's investment in Bangladeshi aviation market, Nazrul Islam said, "Saudia has been a trusted partner of our aviation sector, and this new investment will further support the growing demand for travel while reinforcing the bilateral ties between our two nations."

Tarik Alowaidi, Saudia's country manager for Bangladesh, noted that the airline has expanded its flight frequency to meet the growing demands of travelers between Bangladesh and Saudi Arabia and beyond.



'This investment in our new Dhaka office reflects Saudia's unwavering commitment to serve our valued customers with greater efficiency, comfort and accessibility,' he said.

Ahmed Yusuf Walid, Saudia's General Sales Agent (GSA) in Bangladesh, emphasized that the airline has become a preferred carrier for long-haul travel to Europe and North America, while also providing convenient options for Umrah pilgrims through its streamlined stopover visa program, available via www.saudia.co.

AKM Aftab Hossain Pramanik, Secretary of Ministry of Religious Affairs, Government of Bangladesh was also present at the launching ceremony

Built to international standards, the Gulshan office is Saudia's most

advanced facility in Bangladesh. It offers dedicated counters for general passengers, premium cabin customers, and AlFursan members (the airline's frequent flyer program).

The office also features a dedicated meeting space for travel trade partners, as well as a training and conference room to host product briefings and engagement sessions with travel agents.

The expansion is expected to further improve accessibility, reduce waiting times, and enhance the overall passenger experience. Education resources

A key feature of the new office is Saudia's commitment to greater digitalization, aimed at delivering faster and more accurate services to its valued passengers.

In addition to the new Gulshan facility, Saudia will continue operating its existing City Ticketing Offices at the Pan Pacific Sonargaon Hotel in Dhaka and at Agrabad in the port city Chattogram.