

## **bKash launches mobile auto-recharge facility**

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A Monitor Report

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**bKash**



Dhaka : bKash has launched mobile auto-recharge to facilitate uninterrupted talk-time and internet browsing experience for the customers. As the balance is recharged automatically from bKash account, mobile recharge becomes more convenient and seamless for customers.

bKash account holders who have opened account with Banglalink, Robi or Airtel SIM can avail the service at this moment.

To avail this facility, customer has to activate Auto-Recharge. To activate it from bKash app, customer has to select mobile number from the 'Mobile Recharge' icon on the home screen and tap on 'Auto-Recharge settings'.

In the next step, auto-recharge will be activated after typing the amount and entering bKash PIN.

To activate the service through USSD code, customer needs to dial \*247# and select 'Mobile Recharge' option, then select Banglalink, Robi or Airtel.

After that, the user needs to choose 'Auto-Recharge' and select 'Activate Auto-Recharge' option.

Then the user needs to enter the amount of auto-recharge. Finally, the auto-recharge will be activated after entering bKash PIN.

Once the auto-recharge is activated, the mobile number will be recharged automatically whenever customer's balance reaches BDT 10 or less. Customer can change the amount as per his/her requirement at any time.

Customers can auto-recharge their own number only with any amount from BDT 20-1,000. In this case, customer must have sufficient balance in bKash account.

Auto-recharge is available up to three times a day. However, if there is any recharge package linked to the specified auto-recharge amount, it can also be activated by the mobile operator.