

## BA suspends Abu Dhabi service

- A Monitor Desk Report

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London: British Airways, the UK's national carrier, has suspended its London-Abu Dhabi route due to supply chain challenges affecting Rolls-Royce Trent 1000 engines, which power its Boeing 787 fleet.

The route adjustment stems from supply chain issues with Rolls-Royce Trent 1000 engines, which power BA's Boeing 787 Dreamliners.

The airline had resumed daily flights to Abu Dhabi in April 2023, following a four-year suspension caused by the pandemic. However, the service will now be paused for the summer travel season from March 30 to October 25, 2025.

Passengers due to depart Heathrow for Zayed International with BA in 2025 may now have to fly to Dubai and board a 1.5-hour bus between emirates.

BA offers affected travellers same-day rebooking options with other

airlines, or they can request a full refund.

Customer guidelines on the route suspension state that BA flights to Dubai can be rebooked on “any date within ticket validity”, but if rebooking onto an Etihad or Qatar Airways flight, they can be rebooked within 14 days from the original travel date.

In October, BA cancelled the resumption of daily flights between Heathrow and Kuala Lumpur this winter as well as its New York flights from London Gatwick over a five-month period.

The flag carrier also suspended one of two daily London Heathrow-Doha links due to the same technical issues.

A spokesperson for British Airways said: “We’re disappointed that we’ve had to make further changes to our schedule as we continue to experience delays to the delivery of engines and parts from Rolls-Royce – particularly in relation to the Rolls-Royce Trent 1000 engines fitted to our 787 aircraft.

“We’ve taken this action because we do not believe the issue will be solved quickly, and we want to offer our customers the certainty they deserve for their travel plans. We’ve apologised to those affected and are able to offer the vast majority a flight the same day with British Airways or one of our partner airlines.

“We continue to work closely with Rolls-Royce to ensure the company is aware of the impact its issues are having on our schedule and customers, and seek reassurance of a prompt and reliable solution.”

A Rolls-Royce spokesperson called the delays “challenging industry wide supply chain constraints”.

They said: “The Trent 1000 is an important engine for our customers and our business. Its reliability is proven, with over 20 million in service flying hours since its entry into service in 2011.

“We have been taking decisive action and moving quickly to prioritise the resources needed to reduce the impact created by the current industry wide supply chain constraints, it’s the highest priority for our Civil Aerospace division.

“Over the last 12 months we’ve introduced a number of initiatives to

reduce the impact on our customers. Our Trent 1000 Task Force has been working at pace to deliver these improvements, drawing on our world-class engineering and technology capability. This Task Force brings together people from across our operations, supply chain, engineering, technology, safety and planning teams.”

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