

EBL Connect recognized as South Asia's leading digital cash management platform

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EBL Connect, the flagship digital corporate cash management platform of Eastern Bank PLC. (EBL) has been honored with the “Outstanding Digital CX - Cash Management Platform (South Asia)” award at the Digital CX Awards 2026 in Singapore by The Digital Banker. The recognition reinforces EBL’s leadership in digital transaction banking across the region.

The Digital Banker is a globally respected platform for financial services intelligence, research, and awards. Its Digital CX Awards are widely regarded as one of the industry’s most rigorous and prestigious programs, recognizing excellence in customer experience and digital innovation.

EBL Connect over the years has evolved into a national-scale digital backbone for corporate transactions in Bangladesh. The platform now

processes over 7 million transactions annually, with a cumulative transaction value exceeding BDT 10.5 trillion, reflecting strong adoption among corporate and institutional clients.

A key milestone contributing to this recognition is EBL's end-to-end digital integration with the Chattogram Port Authority (CPA), enabling fully paperless port-related payments. This initiative has significantly reduced manual processes, accelerated trade flows, and enhanced operational efficiency for importers, exporters, and logistics stakeholders.

With approximately 78% straight-through processing (STP) across payments and robust ERP/API integrations, EBL Connect continues to deliver seamless, secure, and efficient digital banking experiences for businesses.

This recognition underscores EBL's continued investment in in-house innovation, scalable digital infrastructure, and customer-centric solutions—positioning the bank as a key enabler of Bangladesh's evolving digital financial ecosystem.

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