

## Emirates brings new telemedicine station for passengers

- A Monitor Desk Report

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Dubai: Emirates has joined forces with Parsys Telemedicine to introduce next generation equipment that will enable customers to receive high-quality, speedy medical care in the air. Emirates has invested more than USD2.4 million in co-designing the new equipment set with Parsys, which will be rolled out to 300 aircraft over the next few years.

The groundbreaking 'telemedicine station' has advanced features such as high-definition video conferencing, remote passenger assessment, secure data transmission and 12-Leads Telecardia ECG -enabling Emirates' highly trained cabin crew to save lives in emergency situations.

The best-in-class new system includes the Parsys Telemedicine Kit for Emirates is an integrated, portable telemedicine station designed for cabin crew to gather important information and vital signs, which can

then be transmitted to Emirates' Ground Medical Support – a dedicated team of medical professionals who sit in Emirates Group Headquarters in Dubai and are contactable 24/7.

The Emirates and Parsys kits are already installed on multiple aircraft and have been instrumental in several successful medical cases so far.

Medical training and support for cabin crew is a top priority at Emirates. New joiners undergo 8 weeks of intense 'ab-initio' training to become world-class cabin crew. Emirates cabin crew also receive extensive medical training to handle inflight emergencies. They are also trained in managing injuries, infection control, and onboard hygiene. Life-saving skills such as CPR, Automated External Defibrillator (AED) use, and even childbirth assistance are taught using advanced simulation technology.

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