

Emirates customers to enjoy more baggage allowance for Africa trip

- A Monitor Desk Report

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Dubai: Emirates customers flying to and from any of the airline's destinations in Africa can now pack in more into their trips.

Effective for tickets issued on/after 9 August 2021, customers travelling in First and Business class on any Africa route can check in up to 64kgs of free baggage (two pieces of 32kgs each), regardless of where in the Emirates global network they are headed to or travelling from.

Customers flying in Economy class on Saver, Flex and Flex Plus fares, can enjoy up to 46kgs of free check-in baggage allowance (two pieces of 23kgs each), while those on Special fares will have one free check-in bag of up to 23kgs.

Emirates continues to lead the industry with innovative products and services that address traveller needs. Its recent customer care initiatives include generous and flexible booking policies, an extension of its multi-risk insurance cover, and helping loyal customers retain their miles and tier status.

Besides, Emirates has introduced a comprehensive set of safety measures at every step of the customer journey. The airline has also recently introduced contactless

technology and scaled up its digital verification capabilities to provide its customers even more opportunities to utilise the IATA Travel Pass this summer.

In Africa, Emirates currently operates flights to Abidjan, Accra, Addis Ababa, Cairo, Casablanca, Conakry, Dakar, Dar Es Salaam, Harare, Johannesburg (inbound only), Khartoum, Luanda, Nairobi and Tunis.

As international borders reopen and travel restrictions ease, Emirates continues to expand its network safely and sustainably. The airline has resumed passenger services to over 120 destinations, recovering close to 90% of its pre-pandemic network.