

Emirates introduces experiential Travel Store in Karachi

- A Monitor Desk Report

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Dubai: Emirates has officially launched its new Travel Store in Karachi, making it the airline's first experiential retail concept to be rolled out in West Asia.

Located in the prestigious Sky Tower, Karachi Towers, on Abdul Sattar Edhi Avenue in Clifton, the 183-square-meter store offers immersive experiences grounded in technology, and best-in-class support from dedicated teams on the ground.

Dubai: The Emirates Travel Store allows customers to learn more about the latest inflight products available onboard its aircraft as well as destinations in the airline's network. Trained staff are readily available to provide personalized assistance, helping customers plan their trips, book tickets, and manage travel preferences with ease.

Additionally, the store features self-service kiosks, a selfie mirror that allows customers to take selfies against different backdrops featuring popular Emirates destinations and a curated selection of exclusive Emirates-branded merchandise and travel accessories, making it a one-stop shop for travelers seeking both inspiration and convenience.

The dedicated customer service counters and kiosks will help customers with flight reservations and ticketing for Emirates flights and Emirates Holidays, and with general Emirates and Skywards loyalty programme enquiries. Experienced travel consultants will also be on hand to help provide tailored travel advice to customers.

With its new experiential travel store, the airline continues to set benchmarks for service excellence and customer engagement in the West Asia region.

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