

Emirates introduces speedy facial recognition technology across Dubai International

- A Monitor Desk Report

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Dubai: Emirates has invested AED 85 million to install more than 200 biometrics-enabled cameras across Terminal 3, Dubai International – allowing more customers to pass through Check-In, Immigration, Boarding Gates, Lounges and board the aircraft, simply by facial recognition, with a quick and easy registration on Emirates app.

Eliminating the need to take out a passport and boarding pass at various points in the airport, the new biometrics initiative reduces processing time significantly for all registered customers. The powerful cameras can recognise the biometric profile of a customer from one metre away, allowing customers to walk swiftly through areas where they used to have to pause and show documents.

Whether visiting the UAE or as a resident, any Emirates customer can sign up for the swift and secure biometrics services on the Emirates

app, at the Self-Service Kiosks at the airport, or at Check-In desks. Consenting to Emirates Biometrics Registration once, allows customers to skip queues and speed through the airport every time they travel, choosing the route of the dedicated Biometric Zones when flying to and from Dubai International.

Customers can register using the Emirates app, or in person at check in desks in Dubai. Customers must be 18 years or above to register and each customer must register individually. Using the Emirates app to complete registration takes only a few minutes.

Once a customer is registered, they can use biometric facial recognition to check in at kiosks whenever they fly from Dubai.

Now, Emirates customers can also skip queues at Immigration by using the GDFRAD-managed Smart Gates at Emirates Terminal 3, every time they arrive and depart from Dubai.

Moeover this facial recognition will allow eligible customers easy lounge access. There is no need for registered biometrics customers to reach for their boarding pass, as they can board faster with biometric facial recognition. Some of Emirates departure gates on Concourses A, B and C have biometric boarding, with more coming soon.

If a person has visited Dubai before, or is a resident of Dubai, and has a biometric record with the General Directorate of Identity and Foreigner Affairs Dubai (GDRFAD), Emirates can match their facial image against their GDRFAD profile once the person registers.

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