

Emirates launches integrated biometric path at the Dubai airport

- A Monitor Desk Report

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Dubai: Emirates airline has launched an integrated biometric path at Dubai International airport (DXB). The contactless airport experience is now open to Emirates passengers travelling from and through Dubai.

The integrated biometric path gives passengers a seamless travel journey from specific check-in to boarding gates, improving customer flow through the airport with less document checks and less queuing. Utilising the latest biometric technology – a mix of facial and iris recognition, Emirates passengers can now check in for their flight, complete immigration formalities, enter the Emirates Lounge, and board their flights, simply by strolling through the airport. The various touchpoints in the Biometric path allow for a hygienic contactless travel journey, reducing human interaction.

The biometric touchpoints are currently installed at select First, Business and Economy Class check-in desks in Terminal 3 at DXB; immigration gates including a “smart tunnel”; Emirates’ premium lounge entrance at concourse B as well select boarding gates. Areas where biometric equipment are installed are clearly marked.

The Smart Tunnel, is a world-first for passport control, where passengers simply

walk through a tunnel and are “cleared” by immigration authorities without human intervention or the need for a physical passport stamp.

Emirates is also the first airline outside America to receive approval for biometric boarding from the U.S. Customs Border Protection (CBP). Customers flying from Dubai to Emirates’ destinations in the U.S. will be able to choose facial recognition technology at the departure gates.

In the last month, the airline has introduced other services including self-check-in and bag drop kiosks at DXB for a smoother airport experience.