

## Emirates gradually re-opens worldwide lounges

- A Monitor Desk Report

Date: 06 December, 2020



Dubai: Emirates has started re-opening its lounges around the world. The Airline recently re-opened its lounge in Cairo International Airport to be followed by lounge services in other destinations including New York's JFK International and Manchester Airport.

The airline has redesigned its lounge offering and introduced additional health and safety measures. The new protocols will be rolled out in each lounge.

The buffet offering will be changed to an a la carte service with contactless menus activated by QR code. Throughout the day, lounge staff will sanitize each seat and table after customers leave. In addition, the lounge will be sanitized and fumigated regularly.

All employees working in the lounge will be wearing masks and social distancing protocols are in place throughout the lounge. Seating capacity will be halved as every other sofa seat is left unoccupied. To ensure food safety, the catering staff will be wearing masks, gloves, and personal protective equipment (PPE). Newspapers, magazines, and other reading materials will not be available to minimize the risk of infection by touch.

The Emirates lounge in concourse B in Dubai International airport is also open with a redesigned service and designated First Class area. In recent months, Emirates has been introducing services aimed at providing customers with a safe and seamless airport experience. The integrated biometric path at Dubai International airport is the latest in a host of initiatives by Emirates, allowing customers to go from check-in to boarding purely by facial recognition.

Emirates now operates 11 weekly flights to and from Dhaka and via Dubai conveniently connects over 90 destinations worldwide.