

Emirates wins Best Airline Worldwide award for 8th consecutive year at the Business Traveller Middle East Awards

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Dubai: Emirates has been voted 'Best Airline Worldwide' for the eighth consecutive time by the Business Traveller Middle East Awards 2021. The airline also took home accolades for 'Airline with the Best First Class', and 'Airline with Best Economy Class'.

The wins demonstrate Emirates' strategic approach to continuously improving the onboard and on ground experience, offering a safe customer journey across all touchpoints, leaving no detail behind, while ensuring it meets evolving customer expectations during the most challenging period the air travel industry has experienced.

Emirates continues to work to make travel easier and minimise restrictions by closely collaborating with industry bodies and government authorities to standardise Covid-19 related medical documentation.

Emirates as the first airline expanded offered multi-risk travel insurance and COVID-19 cover. This generous cover is offered by Emirates on all tickets at no cost

to customers. In addition to COVID-19 medical cover, it also accounts for personal accidents during travel among others. Besides, Emirates is offering a very flexible booking policy for the convenience of customers.

Even during the pandemic Emirates continued to invest in upgrading its products and services across all cabin classes. The airline also introduced few innovative products to enhance customers experience.

The Business Traveller Middle East awards are dedicated to business travel, covering all aspects of the industry from airlines, airports, hotels and loyalty programmes. The awards were presented virtually and attended by hundreds of industry professionals from across the region. Shortlisted companies are judged by a panel of travel experts, alongside the magazine's editorial team, in addition to feedback from readers.

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