

## MTB celebrates customer service week

- A Monitor Desk Report

Date: 22 March, 2022



Dhaka: To ensure customer satisfaction by enhancing the standards of service, MTB celebrated 'Customer Service Week 2022' from March 13-16 in Chattogram Region and provided customers with a delightful banking experience.

Syed Mahbubur Rahman, Managing Director and CEO of MTB inaugurated this event in the presence of customers through a simple ceremony held at Agrabad Branch of the bank in Chattogram.

Besides, throughout the week, the bank received substantial number of positive feedback from the customers and spontaneous and cordial participation from the bank's dedicated Frontlines and Senior Management, connecting with the customers.

As a part of the celebration, the Bank arranged some token gifts for its customers at the branches in Chattogram Region.

Thus, the Customer Service Week has proven to be an amazing bridge between MTB and its valued customers, said the bank in a press release.

Among others, Chowdhury Akhtar Asif, Additional Managing Director and Group Chief Risk Officer, Md Khalid Mahmood Khan, Deputy Managing Director, Corporate and Commercial

Business, Rais Uddin Ahmad, Deputy Managing Director and CAMLCO, Md Shafquat Hossain, Head of SME and Retail Banking, Sharmin Ahmed, Head of Service Quality, Syed Mahmud Akhter, Head of WBD-3, Mohammed Ishaque, Executive Vice President, Branch Banking Division-2 and Md Abul Maksud Ahmed, Manager, MTB Agrabad Branch of MTB along with other senior officials of the bank were also present at the ceremony throughout the week.

- T