

SriLankan Airlines launches five-year plan for recovery, growth

- A Monitor Desk Report

Date: 05 October, 2025



Dhaka: SriLankan Airlines has unveiled a five-year strategic plan aimed at achieving financial stability, operational efficiency, and sustainable growth following recent fleet challenges.

The airline said its priorities include ongoing debt restructuring, fleet expansion, and the integration of digital and sustainability initiatives to improve efficiency and customer experience.

Measures to reduce waste and costs include optimized fuel use through digital flight monitoring, greater automation to cut paper consumption, and energy-saving practices across operations and catering.

SriLankan's on-time performance improved to 74 percent this year, supported by enhanced fleet management systems and new in-house maintenance facilities. Two grounded aircraft have returned to service,

with another expected early next year, and a leased Airbus A330-200 joined the fleet in June — the first wide-body addition in seven years.

Route optimization and expanded services have driven growth, with double daily flights now operating to Singapore, Kuala Lumpur, and Bangkok, and more flights added to Dubai. These changes helped deliver a 10 percent rise in passenger revenue, 22 percent growth in passenger numbers, and a 10 percent increase in capacity in the first five months of 2025/26.

New digital initiatives, including wireless inflight entertainment, the AI-powered chatbot 'Yaana', and smart self-service options, have further enhanced customer satisfaction, according to passenger surveys.

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