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Turkish Airlines receives 'Diamond' status from APEX

A Monitor Desk Report



Dhaka: Turkish Airlines has been honored with the highest "Diamond" status by APEX (Airline Passenger Experience Association) Health Safety powered by SimpliFlying.

The online audit analyses airlines in three categories named Gold, Platinum, and Diamond according to the hygiene precautions and preventative measures taken by them in the face of the ongoing pandemic. It was conducted with 10 categories and 75 touchpoints in mind as the answers about the health and hygiene precautions were entered with concrete indicators by the participants.

Turkish Airlines achieved the Diamond status with numerous criteria such as touch-free check-in process, implementation of social distancing, temperature measuring at entrances, Covid-19 test service at the airport, extra hygiene precautions, in-flight social distancing, hygiene expert cabin crews appointed in flights, and hygiene kits offered to passengers.

M İlker Aycı, Chairman of the Board and the Executive Committee, Turkish Airlines, said, "We continue to meticulously implement the comprehensive hygiene precautions in order to ensure that our passengers can travel in health and safety during the pandemic.

We provided comfort and reassurance for our passengers with our Hygiene Expert cabin crews appointed in our flights and hygiene kits offered to all of our passengers, along with

Ill the precautions taken in airports and in our aircraft."	